

SPG Forum

1-2 November 2018 (Day 1)

222 delegates registered for the 2 day course, 215 attended and 47 handed in assessment sheets.

| Key 1st line: % of respondents 2nd line: number of respondents | Technical | | | | Practical | | | | Quality of Delivery | | | | Average out of 4 |
|--|-----------|------|------|------|-----------|------|------|------|---------------------|------|------|------|------------------|
| | Excellent | Good | Fair | Poor | Excellent | Good | Fair | Poor | Excellent | Good | Fair | Poor | |
| Trevor Williams | 73% | 18% | 9% | 0% | 65% | 24% | 12% | 0% | 65% | 35% | 0% | 0% | 3.6 |
| | 16 | 4 | 2 | 0 | 11 | 4 | 2 | 0 | 15 | 8 | 0 | 0 | |

1) Comments on day one's speakers

- All Good.
- An interesting mix.
- Excellent speakers, I think the cybercrime slot ought to have been 1 speaker – a lot of info too quickly.
- Overall quality good. Particularly enjoyed speakers from insolvency service and Stuart Jary. Guest Speaker also very good.
- A strong selection of speakers – lots of good content.
- Fair mix.
- Bad Debt relief session was somewhat odd – nothing new, felt like space filler.
- Excellent day with a good mix of both technical and practical content.
- Speakers were good.
- Generally very good and engaging all spoke clearly.
- I found this year's speakers a lot more engaging and relevant than previous years.

2) Which part of the conference did you enjoy the most and why?

- Cyber Security – so many areas to consider within my own firm never mind insolvency appointments. Nice to have something about protecting my own firm.
- Will Greenwood – economic update.
- Good spread of topics.
- Particularly enjoyed regulation and complaints. Content very relevant, useful and practical. Found the speaker very engaging.
- Tax and MVL clear explanation of the tricky area – Will Greenwood excellent motivational speaker – making a completely different actuality relevant to our work.
- Will Greenwood – very motivational!
- The Insolvency Service and Trevor Williams.
- Last speaker.
- Venue was the best ever. The conference hall was different to previous years and made a massive positive difference.
- Will Greenwood and economic update.
- Most of it – but Will Greenwood speech was a nice change from the norm and very motivational
- R3 Updates.
- Stuart Jary was a very good speaker. Will Greenwood and Trevor Williams were really good too.

3) Were there any topics missing from the forum programme?

- No – looking forward to tomorrow.
- Full day – this was a very full programme.
- Something more relevant to the legal profession.

4) What suggestions do you have for improving the conference in the future?

- The legal updates have been poor for 2 years. An SPG firm of lawyers is needed who will talk about cases relevant to us.
- Bring back the debate on issues affecting IPs in Practice.
- Generally happy with location and content – did not find the cyber security section helpful – I don't think the speaker had a very focussed idea of what message he was getting across. Don't particularly enjoy the word from our sponsors – felt like I'm watching an advertisement.
- Stay here.
- Love the venue, lecture theatre, and professional presentations – audience closer to speakers. Rooms great, gym good too!
- Venue was great but the light was very poor in the conference theatre. I'm using my mobile phone to write this review.
- Tighter on timings of speakers.

5) Any other comments about the course?

- I personally wondered whether delegates might think there were too many sessions about R3 –Emma, then Caroline and then Simeon.
- Lovely venue and super staff.
- Good venue but challenge to get to.
- Lighting at the end of each session before break would allow easier completion of this form.
- Not enough emphasis on practical matters for small practices in a very depressed market at present.
- I do not recognise the IPA complaints procedure – Clarification – putting word into peoples mouths – communication for committee member to decide on = lead the committee to an adverse decision.
- Not a good location for a 9am start.
- The speed networking was a great idea please do it again.
- n/a
- Course Co-ordinator, hotel staff etc were very nice. Maggie, yannie done a great job.
- Lighting at desk was very bad so couldn't take notes.
- Great venue and well run event.